

Course Description

PLA2763 | Law Office Management | 3.00 credits

This course provides a survey of economical and efficient law office practices and procedures including the proper use of law office equipment; business data processing law office management, personnel selection, training and management; employer/employee relationships; correct utilization of time and space; correct time keeping and billing procedures. Courses must be met with a grade of "C" or higher. Prerequisite: PLA2003 or PLA2705

Course Competencies

Competency 1: The student will develop skills in the proper use of law office equipment, business data processing, and law office management by:

- Utilizing law office equipment effectively and efficiently, ensuring its proper maintenance and maximizing productivity in day-to-day operations
- 2. Implementing business data processing techniques, such as document management systems and electronic case management, to enhance efficiency and organization within the law office
- 3. Applying principles of law office management, including personnel selection, training, and management, to create a productive and harmonious work environment

<u>Competency 2:</u> The student will gain knowledge and skills in managing employer/employee relationships, optimizing time and space utilization, and implementing correct timekeeping and billing procedures by:

- 1. Navigating the complexities of employer/employee relationships, understanding legal obligations, and fostering effective communication and collaboration within the law office
- 2. Optimizing the utilization of time and space within the law office, implementing efficient work flows and space management strategies to enhance productivity and minimize waste
- 3. Ensuring accurate and compliant timekeeping and billing procedures, adhering to ethical standards and legal requirements in recording billable hours and processing client invoices

<u>Competency 3:</u> The student will develop competencies in managing law office operations, employing data processing techniques, and implementing proper timekeeping and billing procedures by:

- 1. Streamlining law office operations through the application of efficient processes, work flow automation, and the integration of technology to increase productivity and reduce administrative overhead
- 2. Integrating data processing techniques, such as case management software and legal research databases, into the law office work flow to enhance information management and retrieval
- 3. Demonstrating proficiency in accurate timekeeping and billing procedures, ensuring transparency, compliance, and client satisfaction in the financial aspects of law office management

Learning Outcomes:

- Communicate effectively using listening, speaking, reading, and writing skills
- Use quantitative analytical skills to evaluate and process numerical data
- Solve problems using critical and creative thinking and scientific reasoning
- Use computer and emerging technologies effectively

Updated: Fall 2025